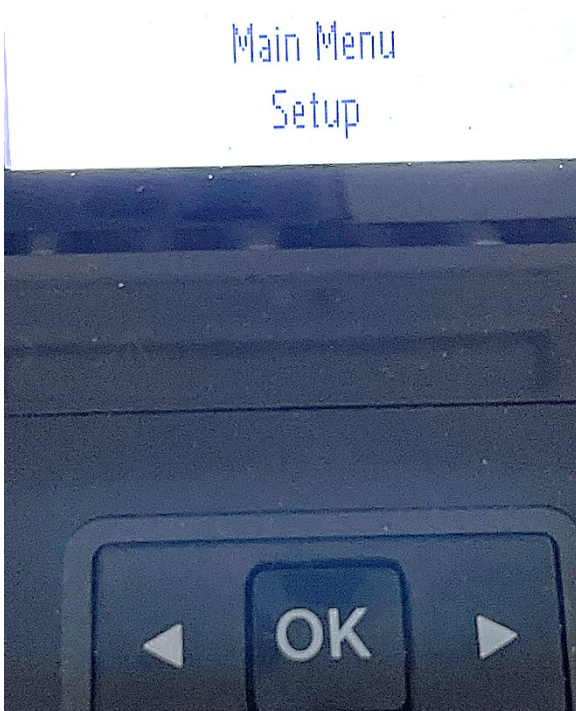# How to Disable Automatic Firmware Updates in Printer Models:
HP LaserJet M404/MFP M428

Firmware updates on HP printers may block aftermarket cartridges. If your printer is connected to the internet, most new firmware versions released by HP may automatically be installed onto your printer without any previous notifications or permission requests.

Follow the steps below to learn how to disable the automatic firmware updates and avoid having your aftermarket cartridge blocked from functioning.

Step 1:

On the printer screen, select the **Setup** option, then using the left and right arrows, select **Printer Maintenance**.
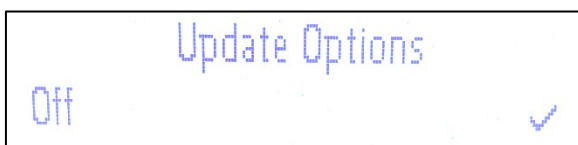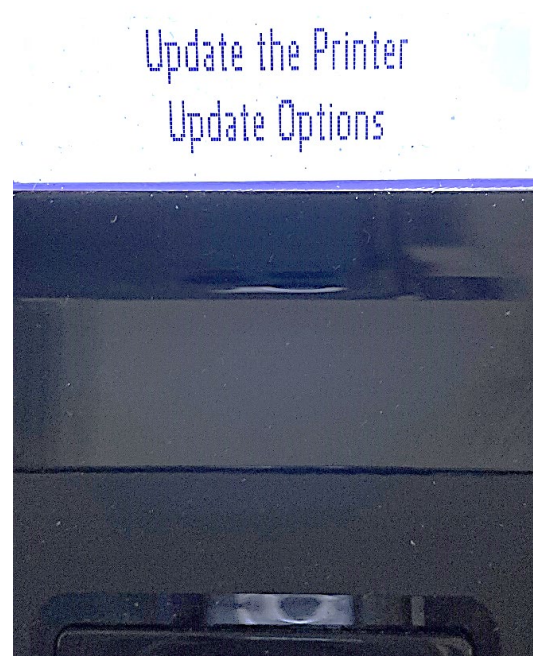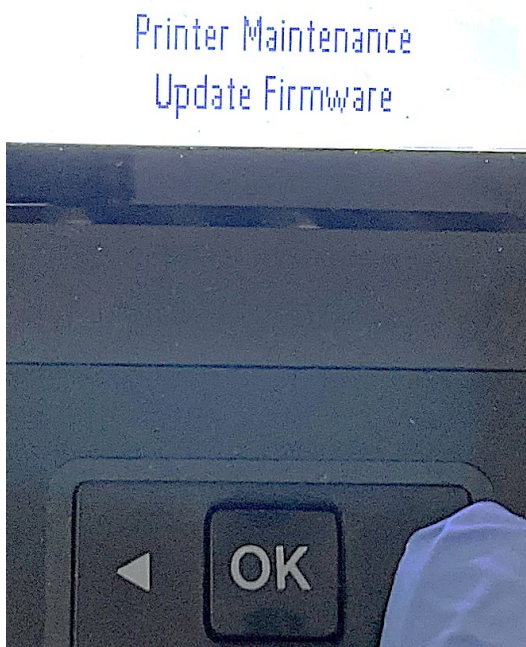
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Step 2:

Select **Update Firmware:**

*If an information paragraph should appear, click **OK**. If the next prompt is Update Options, then click **Off.***

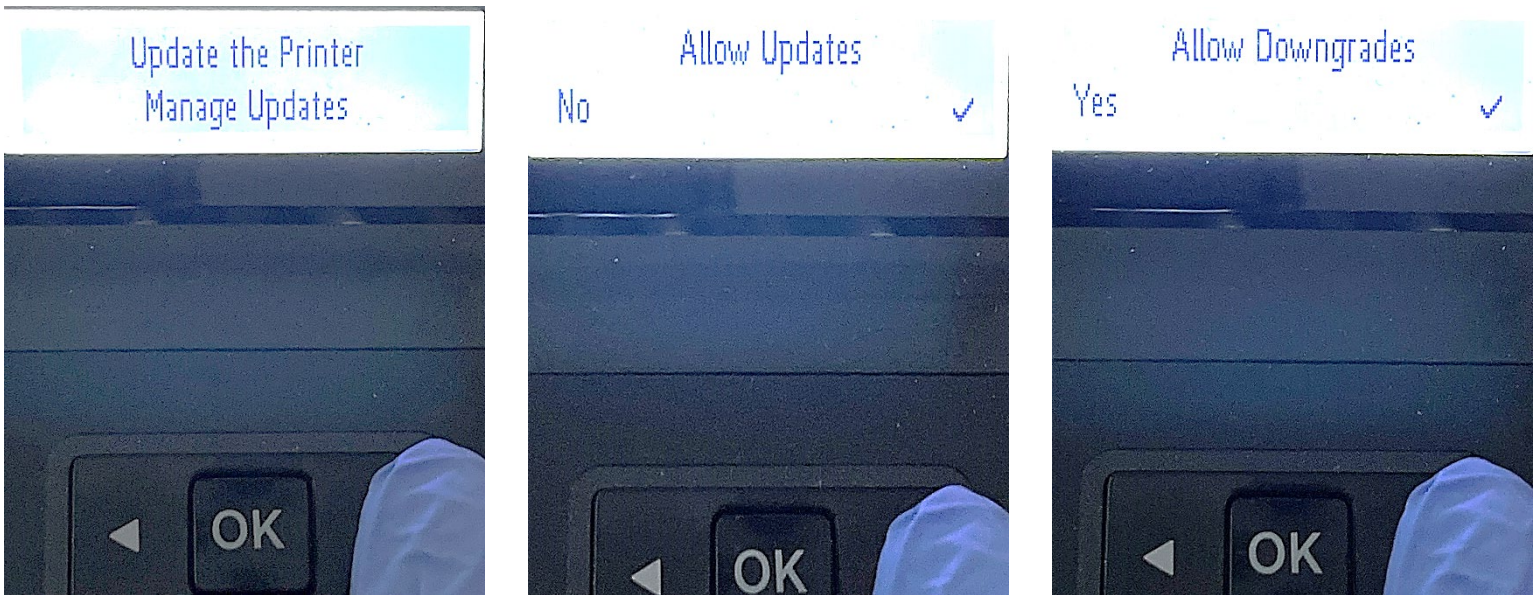This will return you to the **Manage Updates** screen.

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Step 3:
Click **Manage Updates:**

1. *Select **Allow Updates** and click **No.***
2. *Select **Allow Downgrades** and click **Yes.***

Update the Printer	Allow Updates	Allow Downgrades
Manage Updates	No ✓	Yes ✓

You have now successfully disabled the automatic firmware updates in your printer.

Note that printer interfaces can vary between different models, so prompts may be displayed in a different order, but the instructions are generally the same across models from these series printers. For more information, reach out directly to your sales representative.