How to Disable Automatic Firmware Updates in New HP Printers

Applicable in printer models: HP LaserJet M255, M282/M283, M454, M479

Firmware updates on HP printers may lock out aftermarket cartridges. Most of the new firmware versions released by HP will automatically get installed into your printer, if the device is connected to the internet, without any previous notifications or permission requests.

Follow the steps below to learn how to disable automatic firmware updates in new HP printers and avoid getting locked out.

STEP 1:

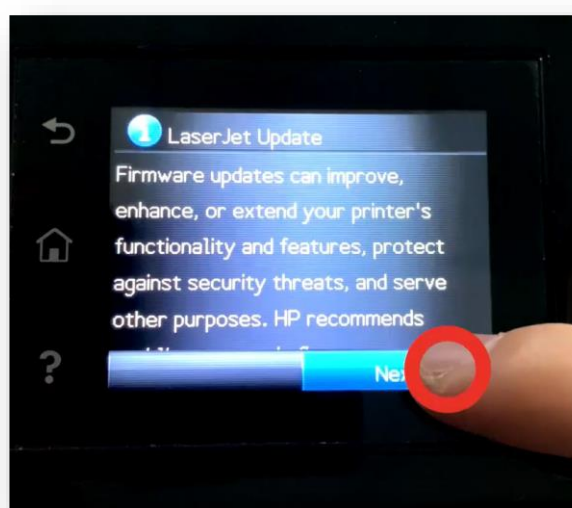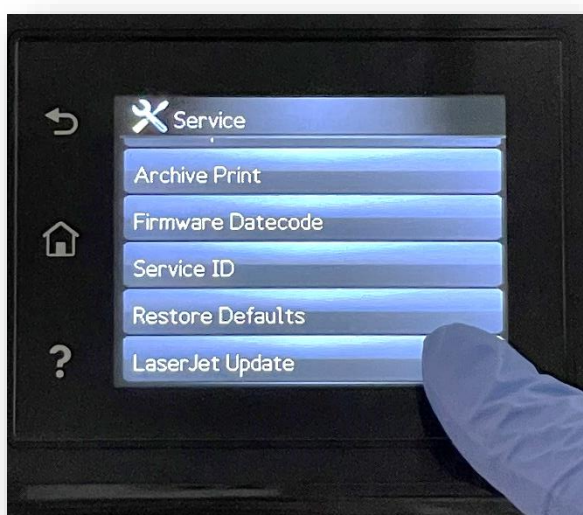On the printer screen , select the **Setup** option, then select **Service**

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STEP 2:

Select **LaserJet Update**:

If an information paragraph should appear, click NEXT.

STEP 3:

Select **Manage Updates**:

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STEP 4:

Click **Allow Updates** and select **No**:

This will return you to the **Manage Updates** screen.

STEP 5:

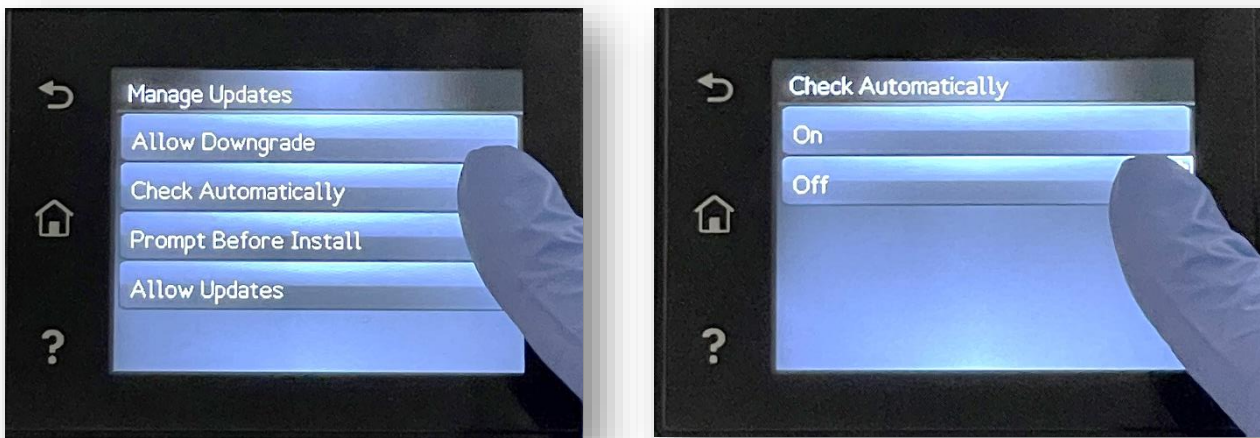Now select **Prompt Before Install** and click **Always Prompt**.

This will return you to the **Manage Updates** screen.

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STEP 6:

Select **Check Automatically** and click **Off**.

You have now successfully disabled automatic firmware updates in your printer.