How to Disable Automatic Firmware Updates in New HP Printers
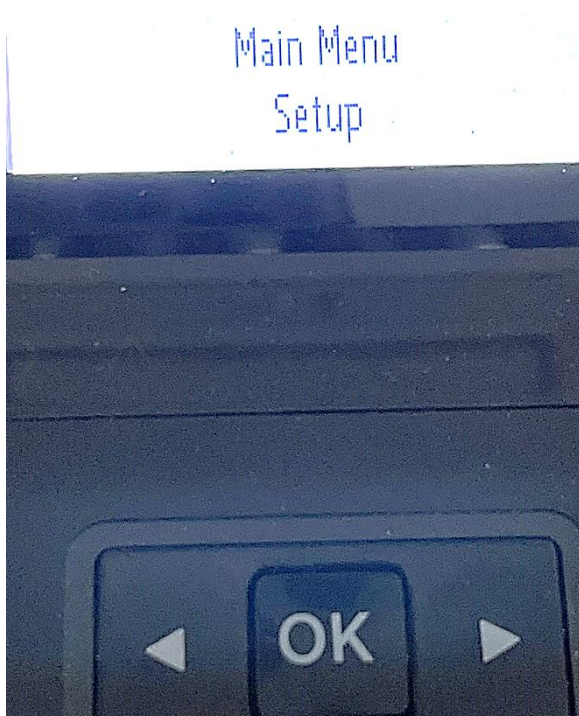
Applicable in printer models: HP LaserJet M404/MFP M428

Firmware updates on HP printers may lock out aftermarket cartridges. Most of the new firmware versions released by HP will automatically get installed into your printer, if the device is connected to the internet, without any previous notifications or permission requests.

Follow the steps below to learn how to disable automatic firmware updates in new HP printers and avoid getting locked out.

STEP 1:

On the printer screen , select the **Setup** option, then, using the left and right arrows, select **Printer Maintenance**

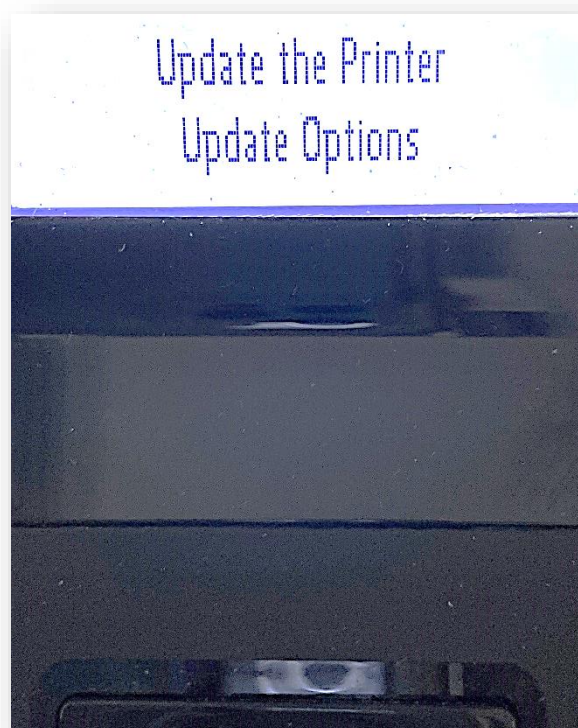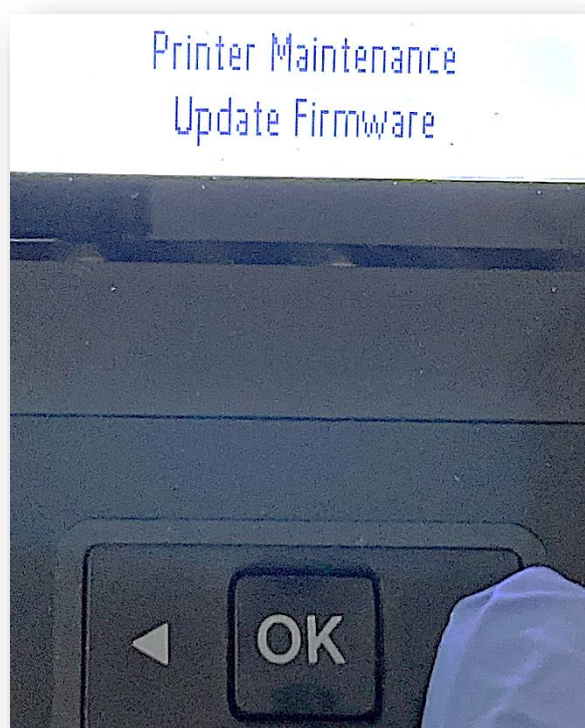# How to Disable Automatic Firmware Updates in New HP Printers

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<u>STEP 2:</u>
Select **Update Firmware**:
If an information paragraph should appear, click OK. If the next prompt will be Update Options, then click Off.

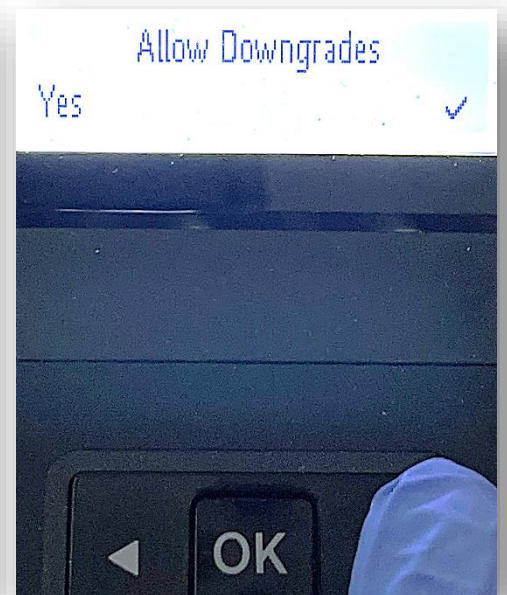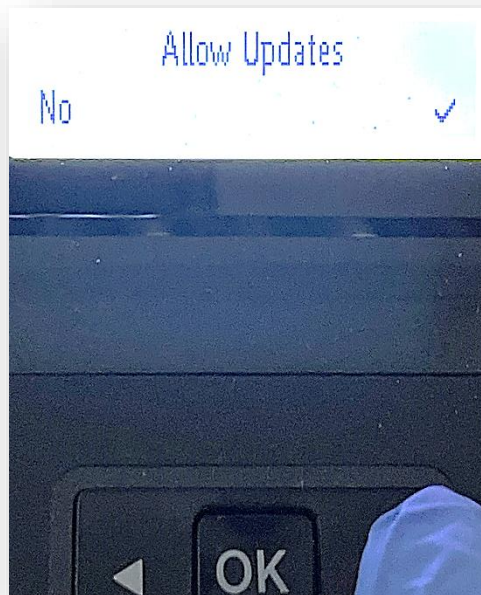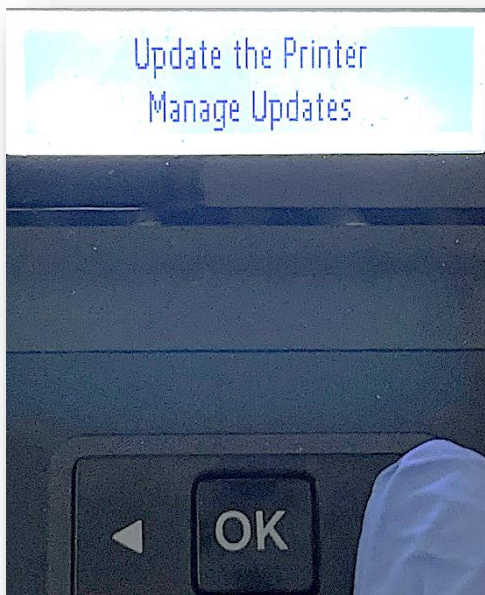This will return you to the **Manage Updates** screen.

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STEP 3:

Click **Manage Updates:**
1. Select **Allow Updates** and click **No**.
2. Sellect **Allow Downgrades** and click **Yes**.

You have now successfully disabled automatic firmware updates in your printer.